

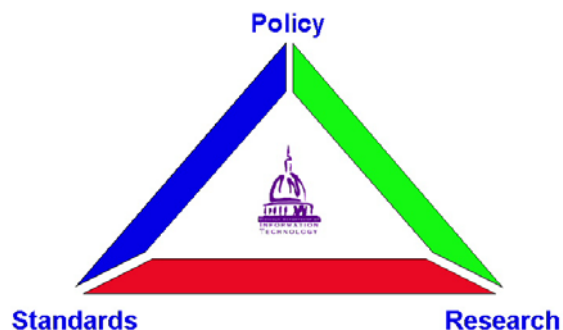
# Office of Research and Policy

## *Vision*

*Utilize rules, resources, and business drivers to enable the delivery of information technology excellence.*

## *Mission*

*Facilitate and manage an inclusive discipline for the delivery of information technology solutions.*



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## Office of Research and Policy Department of Information Technology

The Office of Research and Policy values open and inclusive processes that foster trusted relationships to achieve enterprise objectives. The core values of **trust**, **cooperation** and **communication** are critically important to Research and Policy as our objectives are best achieved through teamwork and strategic partnerships.

# Research and Policy Committee

## Purpose

Assure through policies, standards, and research the consistent, efficient, and effective delivery of information technology services.

## IT Architecture

Vision of IT resource structure and constraints in supporting the IT Strategic Plan.

- **Policies:** DIT principles and directives regarding IT resource usage and operations.
- **Standards:** Guidelines and practices that promote consistency, interoperability, and openness in IT resources.
- **Infrastructure:** Specific hardware/software resources and roles in achieving support objectives.

## Policy Division

The Policy Division is responsible for a process of engagement with State program and IT executive leadership to discern, develop, advance, and promulgate information technology guiding principles and policies, which influence and direct the delivery of IT services and support.

- Guiding principles and policies are formulated with input from multiple sources:
  - ❑ Executive Direction & Vision
  - ❑ Legislation
  - ❑ Administrative Guide
  - ❑ Standing Committee
  - ❑ Acceptable Practices
  - ❑ Business Drivers
    - Administration Objectives
    - Business & Industry Direction
    - Customer Needs
    - Existing Systems and Processes
  - ❑ Resources – business & technical requirements, IT Strategic Plan, Security

## Standards Division

The Standards Division develops guidelines and practices that promote consistency, interoperability, and openness in IT resources.

- Provides a uniform, repeatable mechanism for the development, adoption and application of statewide IT standards.
- Ensures compatibility and supportability across the State's core IT infrastructure.
- The Standards Committee provides guidance and administration of the standards process.

### Standards Architectural Building Blocks: The Keys to Success

- Functional IT Standards, Procedures and Guidelines
- Methodologies
- Best Practices
- IT Architecture / Infrastructure Documents

## Research Division

The Research Division is responsible for the discovery of benchmarks, practices and projections for the application of information technology to the problems of information management and service delivery.

- Determine the strategic impact of emerging and current technology and issues on business functions:
  - ❑ Architecture
  - ❑ Infrastructure
  - ❑ IT Development
  - ❑ Business Unit Requirements & Opportunities
- Leverage technology projects/activities being performed in other parts of the enterprise through pilots and prototypes
- Educate customers and stakeholders on technology issues
  - ❑ White papers & research notes
  - ❑ Intranet
  - ❑ Education sessions
  - ❑ Decision papers